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RENAISSANCE

LIGHTING AND METAL FURNITURE FOR HOSPITALITY

CUSTOM COLOR WARRANTY DISCLAIMER

AT RENAISSANCE, SOLVING OUR CUSTOMERS' DESIGN PROBLEMS IS AT THE TOP OF OUR LIST OF GOALS, AND THIS OBJECTIVE IS RIVALED ONLY BY OUR COMMITMENT TO QUALITY. ODDLY ENOUGH, SOMETIMES BALANCING THE TWO CAN PRESENT CHALLENGES, AS IS THE CASE WITH CUSTOM COLOR SELECTIONS.

FOR OUR STOCK COLORS, WE USE A SELECT FEW SUPPLIERS TO SOURCE OUR POWDER COATINGS. WE DO THIS BECAUSE, THROUGH TRIAL AND ERROR, WE HAVE FOUND THOSE MANUFACTURERS' ATTENTION TO QUALITY TO BE IN LINE WITH OUR PHILOSOPHY. RCLF IS HAPPY TO GUARANTEE ANY FINISH SOURCED FROM THESE PRODUCTION PARTNERS. UNFORTUNATELY, WE WILL NOT BE ABLE TO GUARANTEE THE FINISH OF POWDER COATS PURCHASED FROM SUPPLIERS OUTSIDE THE TRUSTED GROUP. THIS RELUCTANCE SHOULD NOT IMPLY THAT WE FEEL THE COATING IS DEFICIENT, ONLY THAT OUR EXPERIENCE WITH IT IS UNTESTED AND WE WOULD NOT BE COMFORTABLE REPRESENTING TO YOU, OUR CUSTOMER, THAT WE HAVE THE KNOWLEDGE OF THE PRODUCT AND CAN VOUCH FOR ITS DURABILITY.

THE TEAM MEMBERS HERE AT RENAISSANCE STRIVE TO GIVE YOU THE QUALITY AND DESIGN YOU EXPECT TO RECEIVE. WE HOPE YOU WILL UNDERSTAND WHY WE HAVE TO MAKE THIS DISTINCTION.